

— PRACTICE IMPROVEMENT & EFFICIENCY SUPPORT

Tighten daily workflows, support practice managers and *recover lost revenue.*

Ongoing monthly improvement support for Australian general practices — built around your team, your software, and the realities of a working clinic. No theory, no template dump — just practical, sustained attention on the work that moves the needle.



Optimise.

A MEDLINK CONNECT SERVICE

What we cover

SIX FOCUS AREAS

<p>01</p> <p>PM Support</p> <p>Hands-on mentoring and decision support for the practice manager carrying the load.</p>	<p>02</p> <p>Workflow Review</p> <p>A fresh look across reception, nursing, clinical, admin, billing and management touchpoints.</p>	<p>03</p> <p>Appointment Flow</p> <p>Smarter appointment book structure, session types and patient routing — fewer gaps, fewer bottlenecks.</p>
<p>04</p> <p>Billing Gaps</p> <p>Find the items, item numbers and follow-ups that quietly slip through and erode revenue.</p>	<p>05</p> <p>Recalls & Results</p> <p>Cleaner reminders, results handling and patient follow-up — nothing important goes cold.</p>	<p>06</p> <p>Action Register</p> <p>Issues become tracked actions with owners, priorities and review dates — not lost in inboxes.</p>

WHY MEDLINK CONNECT

Built around the realities of *running a clinic.*

- ◆ **Practice-led**

Delivered by people who understand the daily pressures of running a clinic.
- ◆ **Tailored to your clinic**

Recommendations that match your team, your software, and your patient base.
- ◆ **PM-focused**

Direct, practical support for the practice manager — not just the clinical team.
- ◆ **Outcome-driven**

Less rework, recovered revenue, fewer recurring fires across the working week.

HOW IT WORKS

Three monthly support *levels.*

- 01 Practice Assist** **\$247.50 INC GST**

Smaller clinics or specific projects. **1 HOUR/MONTH**
- 02 Practice Optimise** **\$495.00 INC GST**

Steady ongoing improvement across workflows and team. **2.5 HOURS/MONTH**
- 03 Practice Partner** **\$896.50 INC GST**

Medium-to-large clinics or those tackling structural change. **5 HOURS/MONTH**

PRICING | Switch tiers any time · no lock-in

Ready to *run a calmer clinic?*

Start with a no-obligation conversation about current pressures and the right level of monthly support for your team.

CALL 1300 300 497

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